



## TECHNICAL SERVICE

Unitary Products Group  
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**Date:** April 4, 2008

**YS-016-08**

**To:** All York Distributors  
All York Branches  
All Field Service Supervisors

**Subject:** Muffler Kits - YZE Heat Pumps

In cases where a noise complaint is present on a YZE heat pump and the noise is confirmed to be pulsation from the compressor, a muffler can be added. Before you condemn the compressor, make sure that you have confirmed that the unit is properly charged and that the noise is not emanating from refrigerant lines which are improperly secured.

Effective with units produced with March 2007 (W0C7 code dates), mufflers were added to the all the YZE units in production. The muffler kits available for the YZE units are:

S1-37323891001 – 2 ton  
S1-37323891002 – 3 – 4 ton  
S1-37323891003 – 5 ton

For YZE field installed units produced prior to March 2007 that are experiencing noise complaints this YS letter will provide a muffler kit, filter drier and a 4 hour labor allowance for its installation. Reference the YS letter to obtain credit for the kit and labor.

This YS letter will remain in effect until December 31, 2008.

Mark Freund  
Manager, Residential Field Service  
Johnson Controls